



*You don't have to put up with abandoned cars or junk and debris in your neighborhood!*

The mission of the City of Sacramento Code Enforcement Department is to maintain and improve the quality of life through fair and equitable enforcement of health, safety and nuisance codes. We do this by:

- ★ Partnering with residents, neighborhood associations and public agencies to create public outreach programs, provide education and encourage voluntary cooperation with city ordinances.
- ★ Administering a compliance program to correct violations of municipal codes and land use requirements.

The **Business Compliance Division** works in cooperation with other city departments to issue permits and licenses and enforce various state and local codes and ordinances relating to business activities. These activities include, but are not limited to, entertainment permits, taxi cabs, tobacco retailer licensing, shopping carts, engine idling and mobile food vending. For additional information, visit our website or call 311 or 916-264-5011 from outside the City of Sacramento.

**CODE ENFORCEMENT**

*Sacramento City Council*

- Kevin Johnson**, Mayor
- Raymond L. Tretheway III**, District 1
- Sandy Sheedy**, District 2
- Steve Cohn**, District 3
- Robert King Fong**, District 4
- Lauren Hammond**, District 5
- Kevin McCarty**, District 6
- Robbie Waters**, District 7
- Bonnie Pannell**, District 8

- Ray Kerridge**, City Manager
- John Dangberg**, Assistant City Manager
- Cassandra Jennings**, Assistant City Manager
- Marty Hanneman**, Assistant City Manager
- Gus Vina**, Assistant City Manager

**Max Fernandez**, Director of Code Enforcement



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- Hablamos español
- Мы говорим по-русски
- ພວກເຮົາເວົ້າພາສາລາວ
- Peb hais lus Hmoob
- Chúng tôi nói tiếng Việt
- Phone: 916-808-5948**
- Fax: 916-808-7722**

*Mailing address:*

**915 I Street, MC 200000  
Sacramento, California 95814**

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Website:  
[www.cityofsacramento.org/code](http://www.cityofsacramento.org/code)



**Neighborhood Code Compliance**

*WORKING with YOU  
to MAKE SACRAMENTO a  
GREAT PLACE to LIVE*

CITY OF SACRAMENTO



**CODE ENFORCEMENT  
DEPARTMENT**



## Keeping Our Community Safe and Beautiful

**L**ike any city, Sacramento has ordinances to keep our city residents safe and healthy and to keep our neighborhoods beautiful and desirable. Every city, including Sacramento, has its code violators. Typical code violations include but are not limited to:

- ★ Junk and debris, such as old furniture, car parts, appliances or other visual nuisances.
- ★ Inoperable or abandoned vehicles on public streets and private property.
- ★ Violations of zoning requirements for structures and land use, including the location, size, configuration and intended purpose of a structure or property.
- ★ Illegal placement of fences, whether in front yards or street side yards or abutting alleys or other public rights-of-way.
- ★ Parking vehicles on unimproved surfaces, which include but are not limited to lawn, dirt, gravel and plywood.
- ★ Graffiti on public or private property.
- ★ Infestations of rodents, cockroaches or other vector violations

## Correcting Violations

The person violating a city ordinance (code) may receive the opportunity to voluntarily

comply with the ordinance and correct the situation within a reasonable period. If the person does not comply in the specified time, the Code Enforcement Department will take appropriate enforcement action to resolve the violation. Enforcement measures may include:

- ★ **Administrative remedies** such as fees, administrative penalties or citations ranging from \$100 to \$25,000, or correction of the violation, with any costs charged against the responsible party or property.
- ★ **Civil remedies** such as enforcement of administrative orders, injunctions, cost recovery and other appropriate actions.
- ★ **Criminal remedies** such as the filing of misdemeanor charges for violations, with penalties of fines and/or jail time.
- ★ **Abatements** may be used to eliminate nuisances. Usually the city will retain a private contractor to remove the nuisances from the property and will bill the owner for the expense.

## Be a Partner



You can help make Sacramento a great place to live by following these steps to resolve code enforcement violations in your neighborhood.

- ★ **File a complaint.** Provide specific details and a complete description, including exact location or address, of the code violation or graffiti to Neighborhood Code Enforcement call 311 or 916-264-5011 from outside the City of Sacramento. When we receive a complaint, we assign a code enforcement officer to investigate and address the problem. All information you provide is kept confidential.

- ★ **Contact your Neighborhood Response Team.** Explain the size and scope of the problem to your Neighborhood Response Team (NRT). Each area of the city has a formal NRT made up of community members and city employees. The NRT's purpose is to provide a process for the community and the City to work together to determine and prioritize violations of city codes. For more information, call 916-808-6789.
- ★ **Get involved!** Attend your neighborhood association meetings and join your neighbors in resolving the problem.

## Did You KNOW?

- ★ Ugly or unattractive automobiles, trucks, recreational vehicles or boats are not code violations unless they are inoperable and/or parked on a public street for 72 consecutive hours. Vehicles or boats parked on a driveway are not considered code violations unless they are inoperable.
- ★ Tall, dry weeds on private property are considered a fire hazard. Call the Fire Department's Weed Abatement Section at 916-808-5417.
- ★ Report parked vehicles that are causing visibility hazards to Traffic Engineering Services of the Transportation Department at 916-808-5307.
- ★ Report social nuisances such as large and noisy gatherings, noisy activities during late night hours or the sale or intent to sell controlled substances to the Police Department at 916-808-5471.



For more information or to report code violations, call **Code Enforcement** at 808-5948. You can also report code violations by visiting our website, [[www.cityofsacramento.org/code](http://www.cityofsacramento.org/code)].

