

We Are Always
Working to Deliver
High-Quality Water

OUR COMBINED SEWER SYSTEM

Our combined sewer system is one of the most important and complex components of the City's infrastructure. It captures, carries and treats a combination of wastewater and stormwater runoff in the same pipeline. Sacramento's combined sewer system serves over 200,000 people in the Downtown, Land Park, Curtis Park, Oak Park and East Sacramento neighborhoods. The remaining parts of the city are in a separated system, where wastewater is in one pipe and storm water in a different one.

The original system was designed and built more than 100 years ago. Over the past 30 years, smart planning, capacity enhancements and operational modifications have resulted in a system that can:

- Better handle seasonal weather.
- Reduce street flooding.
- Better meet the needs of our City's growing downtown and adjacent neighborhoods.

The combined sewer system provides a significant safety and water quality feature that the separated system does not. Virtually all combined system stormwater goes through filtration and treatment before it is discharged back into the river; stormwater from the separated system is not treated prior to discharge.

Make Life Easy

Our online bill pay has become easier than ever. Save time driving to our office or on postage costs by paying online through our safe and secure bill pay system. To avoid late fees, enroll in our auto pay program.

Visit cityofsacramento.org/Online-Services for more information.

Meet Our Logistics Program Manager

Dayana Reyes Zanaska's job may not be flashy, but it is key to keeping our department running smoothly. She is the logistics program manager in our Business Services division which includes overseeing our purchasing process.

She has built many strong internal and external relationships since she took the position in 2018 which are critical to ensuring Utilities has the supplies and equipment needed for operating our complex systems. "There's lots of dynamics which means it's never dull," Reyes Zanaska said. "I believe in our department's mission and our team and I am proud to work here."

While California's shelter-in-place has changed her workload and daily structure, Reyes Zanaska continues to work with her team of nine through WebEx and Zoom meetings. One new task she's managing includes acquiring personal protective equipment for Utilities workers in the field. She shifted to special contracts in order to obtain them.



Dayana Reyes Zanaska
"During the shelter in place, I got pretty creative with where to buy hand sanitizer."

CHECK OUT THE FOUR UTILITIES WE MANAGE



WATER

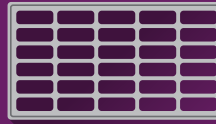
46 billion gallons of water/year are provided to customers. The City collects water from our local rivers and 20% is pumped from 26 groundwater wells. The City also treats it to high-quality water standards.

Your clean water travels through **1,727 miles of pipe.**



WASTEWATER

Wastewater travels through **827 miles of pipe** to a wastewater treatment plant in Elk Grove. Then, it's treated and discharged to our local rivers.



STORM DRAINAGE

Stormwater enters one of **38,000 storm drains** in Sacramento, safely travels through **842 miles of pipes** to one of our **105 pump stations** and then flows untreated to our rivers.



Some of the older parts of the City are in the **COMBINED SEWER SYSTEM**. That means stormwater and wastewater travel through the same pipe.



STORM DRAINAGE SPOTLIGHT

Our storm drainage system is critical to protecting public health and safety. The infrastructure faces challenges because it is aging and undersized. It continually needs to be improved to ensure reliable service is provided to the residents, businesses, visitors and others who use it every day.

The drainage system has over 840 miles of pipeline. While most is made of reinforced metal or plastic, it is critical to replace deteriorating corrugated metal pipelines to keep the system running reliably. The system needs significant improvement. However because of insufficient funding, our 2020/21 storm drainage budget allocates only \$3.75 million to replace the most urgent failing corrugated pipelines. Another \$1 million is allocated to other critical pipeline rehabilitation projects.

Your Utilities. Your Partner. Your Water Quality.

One of our primary goals is to deliver the highest quality water to our customers. This requires a diverse team of experts from certified treatment and distribution operators to laboratory technicians and chemists. As your partner, we work 24/7 to provide the highest quality water for you, your family and your community.

We provide public information on our social media channels, local media outlets, our website, print materials, outreach events, meetings and more. Please visit our website at cityofsacramento.org/Utilities/Water/Water-Quality.



2019 Water Quality Report Out Now

We are the guardians of your drinking water quality. Each year, we produce our annual water quality report that provides detailed data and information about your water quality. Our Consumer Confidence Report shows where your water comes from and how we treat it to either meet or exceed federal and state water quality standards. The 2019 report is available online.

Want Ongoing Data About Your Water Quality?

Look no further! We also developed an ongoing water quality web portal that outlines current water quality data, provides details about the constituents being monitored, and offers a significant amount of other information. As far as we know, no other water agency statewide and, potentially nationally, provides open and transparent information in this ongoing manner. Check it out at sacramentowaterquality.com

Why Our Storm Drainage System Faces Challenges



Aging and deteriorating system



Current and new regulations



Environmental factors



Lack of funding